

June 23, 2021

NextGen NX-B5000 for Enterprise SBC is certified with Zoom Phone (The first Japanese product to be tested and approved by Zoom) Internal and External Call with Zoom Phone Available

NextGen, Inc. (Head Office: Minato-ku, Tokyo, President and Chief Executive Officer, President: Shinji Onishi) announced its software SBC* "NX-B5000 for Enterprise" has been certified by Zoom Video Communications, Inc. (Headquarters: California, USA, CEO: Eric S. Yuan, hereinafter referred to as "Zoom") as SBC to connect fixed-line, mobile, and IP phone services with Zoom Phone.

This is the very first Japanese SBC to be certified to connect with Zoom Phone. The connection will enable users to make and receive calls from Zoom Phone without changing existing lines or phone numbers.

*SBC (Session Border Controller):

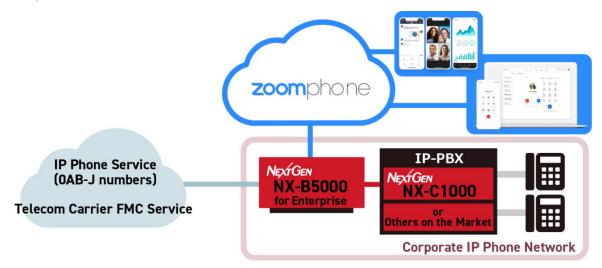
A system equipped with VoIP gateway functions and security functions to connect IP-PBX and other SIP server products (servers that perform call control using a protocol called SIP) to IP phone services of telecommunication carriers.

NextGen's SBC is also equipped with a call recording function.

What is Zoom Phone?

Cloud phone solution provided by Zoom, a leading provider of web conferencing tools. The solution integrates business communications such as web conferencing, phone calls, and chats and allows to switch to the appropriate communication method without stopping the interaction.

Image of Zoom Phone and NX-B5000 for Enterprise



Background

As telework is recommended as a countermeasure against the COVID-19 and a way of working in the new normal era, there is a growing demand to integrate communication tools such as web conferencing, telephone, and chat which tend to be disparate to achieve seamless switching.

NextGen is the technology partner of Zoom. Zoom is globally recognized and has a high market share of web conferencing tools and therefore Zoom Phone meets the current market needs.



NX-B5000 for Enterprise have been certified with the major IP phone services provided by the domestic telecommunication carriers and their IP-PBX.

By interconnecting these IP phone services and IP-PBX with Zoom Phone, we are able to make internal and external calls from Zoom Phone.

■ What you can do with Zoom Phone + NX-B5000 for Enterprise

- Incoming and outgoing calls using a company phone number
 - NX-B5000 for Enterprise has the record* of connecting with various domestic telecommunication carriers*. Combination with Zoom Phone enable us to receive external calls using company's phone number as well as switch from a call to a web conference seamlessly.

• Linkage with Existing Telephone Equipment (Extension Call)

NX-B5000 for Enterprise has proven* connecting with various PBXs, enabling internal calls between existing phones and FMC services or Zoom Phone. Employees can make internal calls to each other regardless of their location, thus leading to cost reduction.

• Device-free Call Environment

Internal/external calls can be made from any device such as PC, tablet, smartphone, etc. on the Zoom application.

*For more information on NX-B5000 for Enterprise, including connection results, please visit the NextGen Business Solutions <u>website</u>.

*Please contact us for details on implementation time and pricing.

Future Expansion

Certified NX-B5000 for Enterprise with IP phone services and IP-PBX will allow NextGen to expand businesses with the new communication product, Zoom Phone.

■ Comment from Mr. Fuminori Saga, Country General Manager, ZVC Japan

"We are very excited to have NextGen as our technology partner, as they have their own SBCs developed in Japan and have many years of experience and knowledge in interoperability, which will help us expand our business in the Japanese market. Zoom Phone will work with

various IP phone services and IP-PBX through NX-B5000 for Enterprise. We believe that Zoom Phone's integration with a variety of IP phone services and IP-PBXs through NX-B5000 for Enterprise will significantly advance business communication for everyone."

[About Zoom Video Communications, Inc.]

Zoom is for you. We help you express ideas, connect to others, and build toward a future limited only by your imagination. Our frictionless communications platform is the only one that started with video as its foundation, and we have set the standard for innovation ever since. That is why we are an intuitive, scalable, and secure choice for large enterprises, small businesses, and individuals alike. Founded in 2011, Zoom is publicly traded (NASDAQ : ZM) and headquartered in San Jose, California. Visit zoom.com and follow @zoom.

Corporate Overview: <u>https://zoom.us/jp-jp/about.html</u>

[About NextGen, Inc.]

NextGen, Inc. founded in Tokyo in 2001, is known for SIP/VoIP expertise and for pioneering the session border controller market in Japan. The company has expanded to include security, IP PBX, voice logger, voice recognition, AI and other communications solutions for enterprise and

communications/cloud service providers.

(JASDAQ Code : 3842)

For more information, please visit Nextgen website.

Web site: <u>https://www.nextgen.co.jp/english/</u> Facebook page: <u>https://www.facebook.com/NextGen.Inc</u>

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